GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:5298
ANSWERED ON:14.05.2007
OVERCHARGING BY HOTELS
Kharventhan Shri Salarapatty Kuppusamy

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether many big hotels/restaurants in various parts of the country are charging exorbitant rates for packaged drinking water and other food items from their customers;

(b) if so, whether the Government has conducted any study to ascertain the extent of higher rates being charged by these establishments over the fixed maximum retail price;

(c) if so, the details and outcome thereof;

(d) the action taken against such offenders; and

(e) the remedial steps taken to check overcharging by such establishments?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF AGRICULTURE AND THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (SHRI TASLIMUDDIN)

(a): Yes Sir. Some instances have been reported.

(b) & (c): No such study has been conducted by the Central Government.

(d) & (e): Action is taken by the enforcement authorities of States/UTs as per provisions of the Standards of Weights and Measure Act, 1976 and the Rules made thereunder. As per information available from States/UTs, 497 cases have been booked, of which 300 cases have been compounded, 8 cases have been filed in Court and remaining are under process.